



**FORGE**  
CREDIT UNION

1402 Bywood Avenue  
Upper Darby, PA 19082  
610.352.2000

[www.forgecu.org](http://www.forgecu.org)

May 2021

Dear Member:

Greetings from Forge Credit Union!

On behalf of the Board of Directors, I am writing today to inform you of a number of changes that are upcoming. The Board of Directors and staff have been hard at work planning upgrades to our technology and services at the credit union.

We are transitioning to electronic forms and notices. Enclosed is our new Member Agreement and Disclosures, Privacy Notice and Fee Schedule effective June 1, 2021.

Secondly, our Bill Pay service has been upgraded to CheckFree Bill Pay.

Lastly, we will be converting our member processing platform effective July 2, 2021. In order for a successful transition, the credit union's last day on the current system will be Wednesday, June 30, 2021. The credit union will be CLOSED on Thursday, July 1, 2021. ATM and Debit Cards will be available with stand-in/offline limits only. You will not have access to your account via Shared Branching, Virtual Branch, Mobiliti or Sprig®. The system will be completely offline as we transition to our new system. The credit union will re-open on Friday, July 2, 2021 at 1:00 pm. Virtual Branch will not be available until Saturday, July 3, 2021.

**Attention Mobiliti users**, you MUST log into Virtual Branch before logging into the Mobiliti app. VB will be available on Saturday, July 3, 2021.

| June 27, 2021 Sunday | June 28, 2021 Monday                 | June 29, 2021 Tuesday                | June 30, 2021 Wednesday               | July 1, 2021 Thursday   | July 2, 2021 Friday                             | July 3, 2021 Saturday   |
|----------------------|--------------------------------------|--------------------------------------|---------------------------------------|---|---|---|
| CLOSED               | Credit Union hours 7:30 am – 3:00 pm | Credit Union hours 7:30 am – 3:00 pm | Credit Union hours 7:30 am – 6:00 pm. | <b>Credit Union will be closed for conversion. Electronic services will NOT be available.</b> | Credit Union will re-open at 1:00 pm – 6:00 pm. | <b>CREDIT UNION IS CLOSED. VIRTUAL BRANCH IS BACK ONLINE!</b> |

Please note the dates and times of the system conversion. **We respectfully request that you plan your financial needs accordingly.** We apologize for any inconvenience and look forward to the exciting new features our new system will offer.

If you have any questions, please do not hesitate to call the credit union at 610-352-2000.

Sincerely,

Rachael Mattioni  
CEO/Treasurer